



Future Directions . . .

Wrap Up



NEW ZEALAND COUNCIL OF CHRISTIAN SOCIAL SERVICES

Biennial Conference 2006

20 - 21 April, St David Complex, University of Otago, Dunedin

future directions...

Services for Older People Conference

Back to the Future

Faith Based Organisations - What is our point of difference?

“The Question of how we perceive age is essentially a spiritual one”

“The mark of a mature society is the extent to which it cares for an upholds the dignity and worth of its most vulnerable members”

Is that our Point of Difference?



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We can't afford more of the same

We don't want more of the same

Workforce Challenges - tell as many people as you can how important and valued workers in aged care are

Focus on community development alongside community-based services

Look ahead and transform

Don't leave it to the Government to lead the change needed



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Importance of Goal Setting

- *Creates a sense of meaning*
- *Older people use goals to direct what happens to them*

We **ASPIRE** to reach the **TARGET** of no **PILS** with a trip to the **OPERA** as the **PIRC**



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Emotional Labour

- *Hire for attitude, train for skills*
- *We need to treat our staff as special if we want them to treat our clients as special*



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DHB Insight

- *Potential for more co-ordination across providers*
- Comprehensive assessment essential
- *Accessibility of information*
- How can DHB co-ordinate?



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Inter RAI

Assessment that is:

- Reliable
- Meaningful
- Available at every point of care



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Accommodation

- Diversity
- *New Ways - Range of Alternatives*
- Sector Working together - Partnerships
- *Housing Needs - fundamental aspect of support*



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- Define People in terms of their Strengths and Capacities **NOT** in terms of Vulnerability and Risks
- *Vision Led to Reinforce the Contribution and Value of Older People*
- Try out New Things including Technology



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Consistent Themes

Changing Landscape

BUT CRITICAL TO

- **Value Older People**
- **Value Staff**
- **Be Bold and Lead the Vision**



“We are made wise not by the recollections of our past but by the responsibility of the future”

George Bernard Shaw